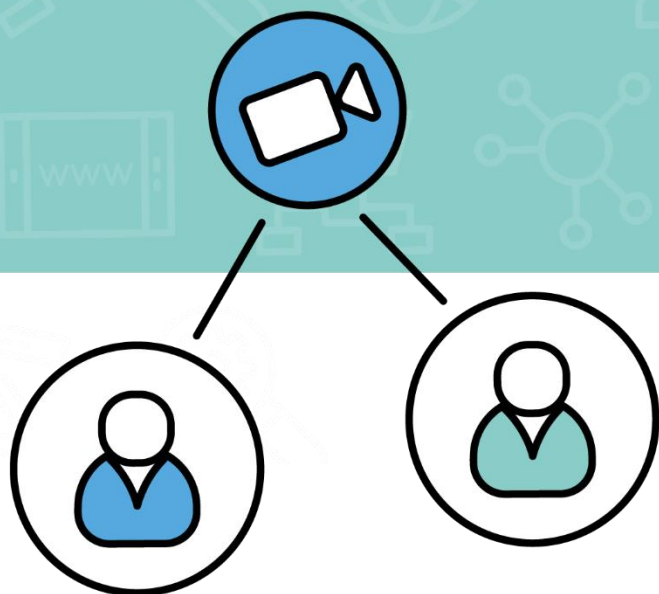


Digital Communities Wales

Mainstreaming Digital Inclusion across Libraries



Recommendations from DCW for the successful mainstreaming and implementation of Digital Inclusion across the library service are:

Undertake an approach to conducting a Digital Skills Audit to understand the baseline digital skills and confidence of Library colleagues

DCW can provide a bilingual template Digital Skills Audit that has been created in to understand Skills, confidence and access of staff and volunteers This should be carried on an annual basis to understand the skills or needs of staff and volunteers in the library service.

[Digital Communities Wales leads Welsh Libraries digital skills audit \(gov.wales\)](https://gov.wales/digital-skills-audit)

Culture division and Local Authority libraires to sign DCW's Digital Inclusion Charter and work towards Accreditation status

The Charter includes six pledges and is a way for organisations to show their commitment to promoting basic digital skills and helping digitally excluded people enjoy the benefits of being online. When an organisation signs the Digital Inclusion Charter, DCW are asking them to commit to the six key pledges – allowing us to work together in the spirit of co-operation to promote digital inclusion in Wales.

<https://www.digitalcommunities.gov.wales/digital-inclusion-charter/>.

All Local authority Libraries to maximise the benefits of being a registered UK Online Centre

Encouragement for all Local Authority libraires to be registered as a part of the National Digital Inclusion Network with DCW's partner, The Good Things Foundation. As a Digital Inclusion Hub, Libraries will have access to Learn My Way which is a free online platform to help learners gain digital skills and confidence, GTF's online resources on a range of themes to help support learners, access to network events, and access to data and device packages for community members.

DCW can support with further information around Learn My Way and being a Digital Inclusion Hub.

[Join the National Digital Inclusion Network | Good Things \(goodthingsfoundation.org\)](https://goodthingsfoundation.org/)